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Trapping Safety into Rules

How Desirable or Avoidable is Proceduralization?

Edited by **Corinne Bieder**, Airbus, France and **Mathilde Bourrier**, University of Geneva, Switzerland

'Procedures are by some seen as a panacea for all safety problems, while others realise that they are a double-edged solution that hinders as much as it helps. The book provides a refreshing analysis of the basic practical and theoretical issues, and is a valuable reference for people who recognise the difference between working to rule and working safely.'

– Erik Hollnagel, University of Southern Denmark, Denmark

Once safety is involved, there seems to be an irresistible push towards more norms, procedures and processes, whatever the context. This book is not a plea against proceduralization, but it does take the view that it is time to reassess how far it can still go and to what benefit. There is a growing suspicion that the path taken might in fact lead to a dead end, unless the concept of procedure and the conditions under which procedures develop are revisited.

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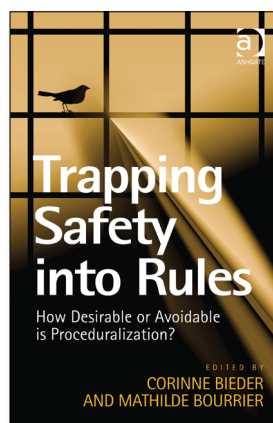
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