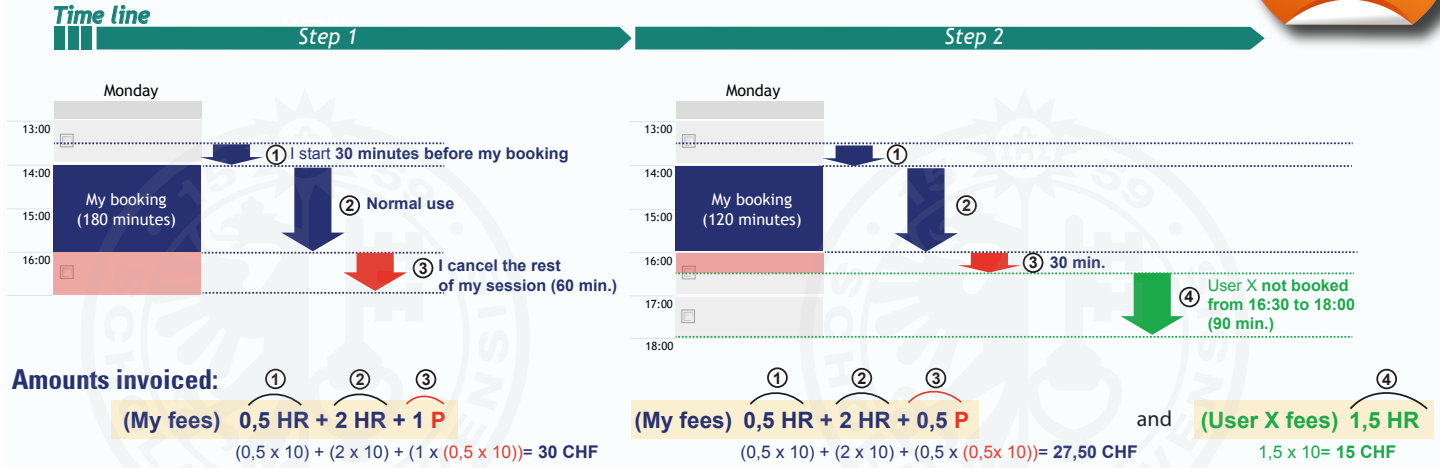


What is the most commonly observed situation in PPMS?



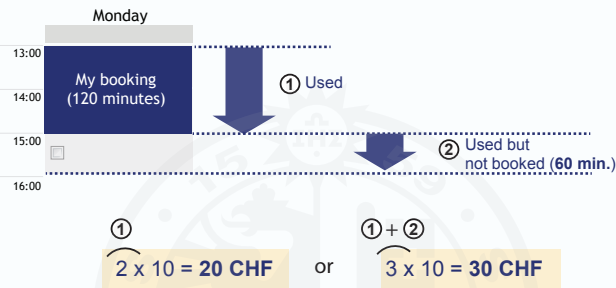
In this example: Hourly Rate (HR)= 10 CHF and Penalty (P)= 50% of HR

Time line

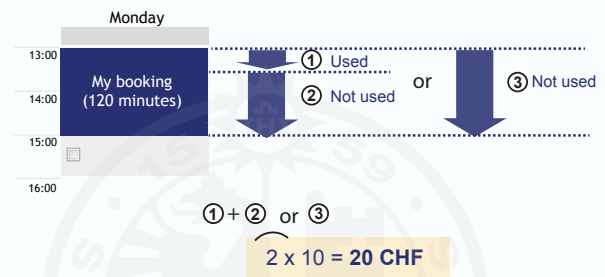


How is my session charged if :

I use entirely or more than my booking?



I use partially or if I do not use my booking?



I do not book a machine?



I move my booking?



Key points to reduce your bill:

- Always cancel the rest of your booked session if you do not use the entire time-slot. This will reduce or even cancel the penalty if the cancellation is done after the minimum cancellation time (4 hours before a session for live cell experiments and 24 hours for fixed samples).
- You can move sessions in the same day and period (office hours/ outside office hours) without penalty. This is done by cancelling and rescheduling.
- For live cell experiments, if you can not use your booked session, even at the last minute and for any practical reasons (dead cells, etc), contact the Bioimaging staff to cancel your fees.

Do not hesitate to contact us if you have any questions (bioimaging@unige.ch)

For more information:
<https://www.unige.ch/medecine/bioimaging/en/pricing/>
<https://www.unige.ch/medecine/bioimaging/en/faq/general/>