Education

September 2021 to present

PhD candidate in Political Science, University of Geneva, Geneva, Switzerland

September 2020 to September 2021

Certificate of Quantitative Methods, University of Geneva, Geneva, Switzerland

September 2017 to August 2020

Master of Science (M.S.) in Economics, University of Geneva, Geneva, Switzerland

Master Thesis Title: Direct foreign military intervention by States and their effects on the Conflict's Intensity: Evidence from Syria - Final Grade: 6/6

September 2014 to August 2017

Preparatory program, University of Geneva, Geneva, Switzerland

September 2013 to August 2014

Courses in French Language, Ecole du Monde, Geneva Switzerland

September 2007 to August 2012

Bachelor of Science (B.S.) in Finance and Banking, Higher Institute for Business Administration, Damascus, Syria

Work Experience

February 2022 to July 2023

Part-Timer, teaching assistant, University of Geneva, Geneva, Switzerland.

- Preparing seminar sessions.
- Assisting students in analyzing scientific papers related to the course subject.
- Preparing and assisting students in solving and correcting exercises.
- Assisting students in writing their final research seminar paper.
- Assisting Prof. Julien Daubanes in selecting articles to be presented in the course.
- Assisting Prof. Julien Daubanes in organizing the course.
- Finalizing all administrative tasks related to the course.

December 2020 to August 2022

Full-Timer, ICT support Officer, International Telecommunication Union (ITU), Geneva, Switzerland

- Provide support in deployment, maintenance, and tracking of computer infrastructure, software, Web technologies, and diagnosing/resolving technical problems.
- Participate in the improvement of the information services (IS) department.
- Assist in the deployment of new tools including quality testing and support.
- Create and maintain documentation and datasets.
- Facilitate data reports in the department using innovative applications (Power BI).
- Assist in focus groups meetings to improve IS department Services.

October 2020 to January 2021

Part-Timer, Data analyst, University of Geneva, Geneva, Switzerland.

- Collected data on the federal votes in Switzerland.
- Helped in constructing a methodology in collecting data.
- Managed the data on Excel and STATA.
- Checked weekly reports of collecting data and finding new sources.

May 2020 to November 2020

Full-Timer, Remote Participation Moderator, International Telecommunication Union (ITU), Geneva, Switzerland

- Moderated virtual meetings and events that includes ITU's international delegates. This task includes regular meetings with organizers for pre-event/meeting briefing, training, technical assistance, online platform testing.
- Presented remote participants' comments and questions during physical events.
- Assisted in organizing world conferences like the World Summit on Information Society and handled urgent, last minute requests.

Coordinated meetings and events and supervised junior moderators during events

December 2019 to March 2020

- Part-Timer, Data analyst, University of Lugano, Lugano, Switzerland
- Collected data on the federal votes in Switzerland.
- Managed the data on Excel and STATA.
- Checked weekly reports of collecting data and finding new sources.

September 2014 to April 2020

Part-Timer, Remote Participation Moderator, International Telecommunication Union (ITU), Geneva, Switzerland

February 2012 to September 2013

Volunteer, Social Worker, International Red Cross, Damascus, Syria

- Provided first aid service to refugees.
- Handled logistics and coordination of donations in the assigned areas.

June 2011 to May 2012

Full-Timer, Accountant Assistant and Director General, Attar Group, Damascus, Syria

March 2009 to September 2010

Part-Timer, Teller and Customer Service, Bank Bemo Saudi Faransi, Damascus, Syria

Computer and Software Skills

STATA, MATLAB, R, Office Applications, Adobe Connect, ZipDX, rPhone, Project Profile, Adobe Reader, Outlook Express

Languages

Arabic (Native); English (Full professional proficiency); French (Full professional proficiency)